# Support Materials

WE ARE HERE FOR YOU—WITH USAGE BOOSTERS, HELP TOOLS, AND MORE!

Infobase Online Resources come with a variety of helpful usage boosters, plus a powerful Admin Portal and valuable Support Center.

### Here are some of the support resources available:

- Searchable Support Center with valuable help materials, how-to tips, tutorials, and live help chat
- Outstanding Technical Support
- Authenticated search widgets add to your library's home page for super-easy access right into the resource
- Webinars—live and archived to facilitate professional development
- Posters, bookmarks, and flyers
   —printed or customizable PDFs
- Instructor Guides that help you get the most from each product
- Subscriber update emails alerting you to the latest new features, content, and helpful tips
- Embeddable, authenticated icons
- Authenticated URLs and HTML embed codes to allow direct access from your LMS (including Schoology, Google Classroom, Moodle, Blackboard, Canvas, and more)
- Free MARC records

Services available vary by product and market.



To Contact Infobase Tech Support, go to the searchable Support Center "Help" link from within any product OR:

• Call: (800) 322-8755
For questions about our eBooks: Press "5"
For questions about our streaming videos: Press "6"
For questions about our databases: Press "7"

• Email: Support@Infobase.com

CALL: (800) 322-8755

FAX: (212) 313-9456



## Subscriber Updates

### **KEEPING OUR PARTNERS AND USERS UP TO DATE!**

Infobase offers a variety of eNewsletters and targeted emails alerting admins and users (where available) to the latest new features and content, helpful tips, and usage suggestions.

We can work with you to find the best way to deliver these important and useful updates to faculty, staff, and users or, if you prefer, to restrict any correspondence.





All webinars will be held from 2:00 p.r

unless otherwise noted. After registe confirmation email containing informati

**JUNE 2019** Monday 6/3/19

CALL: (800) 322-8755

FAX: (212) 313-9456



#### "BOOtiful" posters to help "BOOst" usage!

Your patrons need not fear their midterm research projects and papers with infobase online resources close at hand. Our popular, printable posters are a great way to premote our online reference "treats" and remind researchers how you can help. Links to our spookstoular, high-resolution 11" x7" PDPs are listed below and ready to print—enjoy!

Things That Are Scary
Don't Let That Research Paper Scare You
Don't Be Afraid of That Research Paper
Another Research Paper Creeping Up on You?

Do You Feel Like That Report is Out to Get You? Student Hidi Do You Feel Like That Report is Out to Get You? Student Hidi Do You Feel Like That Report is Out to Get You? Grim Reape You Can't Hide from That Research Paper Forever

search Papers Making You Batty?



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